

IOTAMINE CLOUD PRIVATE LIMITED

C/o WeWork DLF Forum, Cybercity, Phase-III, DLF QE, Gurgaon, Haryana - 122002
CIN: U62099HR2025PTC131427 · Email: corporate@iotamine.com

PRIVACY POLICY

Archived version, superseded

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1. INTRODUCTION

- 1.1 Iotamine Cloud Services ("Iotamine", "we", "us", or "our") is committed to protecting the privacy of our customers and visitors. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our website and services (collectively, the "Services").
- 1.2 By using our Services, you consent to the data practices described in this policy. If you do not agree with our policies and practices, please do not use our Services.

2. INFORMATION WE COLLECT

- 2.1 We collect several types of information from and about users of our Services:
 - (a) Personal Information: Contact information (name, email address, phone number); Billing information (payment details, billing address); Account credentials (username, password); Government-issued identification (for verification purposes)
 - (b) Technical Information: IP address, browser type, and operating system; Usage data (pages visited, features used, time spent); Device information (hardware model, mobile network); Log data (server logs, error reports)
 - (c) Customer Content. We process the data you store or process using our Services ("Customer Content") in accordance with our Terms of Service. We do not access or use Customer Content except as necessary to provide the Services or as required by law.

3. HOW WE USE YOUR INFORMATION

- 3.1 We use the information we collect for the following purposes:
 - (a) To provide, maintain, and improve our Services
 - (b) To process transactions and send related information
 - (c) To respond to customer service requests and support needs
 - (d) To verify your identity and prevent fraud
 - (e) To send technical notices, updates, and security alerts
 - (f) To monitor and analyze usage trends and preferences

- (g) To personalize and improve our Services
- (h) To comply with legal obligations and enforce our policies

3.2 We will not use your personal information for purposes incompatible with those described in this Privacy Policy without first notifying you and, where required, obtaining your consent.

4. SHARING OF INFORMATION

4.1 We may share your information in the following circumstances:

- (a) **Service Providers.** We engage third-party companies to facilitate our Services. These providers have access to your personal information only to perform tasks on our behalf and are obligated not to disclose or use it for any other purpose.
- (b) **Business Transfers.** If we are involved in a merger, acquisition, or asset sale, your personal information may be transferred. We will provide notice before your information is transferred and becomes subject to a different privacy policy.
- (c) **Legal Requirements.** We may disclose your information if required to do so by law or in response to valid requests by public authorities (e.g., court orders, subpoenas).
- (d) **With Your Consent.** We may share your information with your consent or at your explicit direction.

5. DATA SECURITY

5.1 We implement appropriate technical and organizational measures to protect the security of your personal information, including:

- (a) Encryption of data in transit and at rest
- (b) Regular security audits and vulnerability testing
- (c) Access controls and authentication mechanisms
- (d) Employee training on data protection
- (e) No security measures are perfect or impenetrable. You are responsible for maintaining the secrecy of your account credentials.

6. DATA RETENTION

6.1 We retain personal information only for as long as necessary to fulfill the purposes for which it was collected. When determining retention periods, we consider:

- (a) The nature of the personal information
- (b) The purposes for which we process it
- (c) Legal obligations to retain the data
- (d) Statutes of limitations for potential claims

- 6.2 Upon expiration of the retention period, we will securely delete or anonymize your personal information.

7. YOUR DATA PROTECTION RIGHTS

- 7.1 Depending on your location, you may have the following rights regarding your personal information:
- (a) Access. Request copies of your personal information
 - (b) Rectification. Request correction of inaccurate information
 - (c) Erasure. Request deletion of your personal information
 - (d) Restriction. Request restriction of processing activities
 - (e) Portability. Request transfer of your data to another service
 - (f) Objection. Object to certain processing activities
 - (g) Withdraw Consent. Withdraw any previously given consent
- 7.2 To exercise these rights, please contact us using the information provided below. We may need to verify your identity before responding to your request.

8. COOKIES & TRACKING TECHNOLOGIES

- 8.1 We use cookies and similar tracking technologies to track activity on our Services. Cookies are files with small amounts of data which may include an anonymous unique identifier.
- (a) Essential Cookies. Necessary for the website to function — cannot be disabled.
 - (b) Performance Cookies. Help us understand how visitors interact with our Services.
 - (c) Functionality Cookies. Remember preferences and choices you make on the site.
 - (d) Targeting Cookies. Used for advertising and tracking across websites.
- 8.2 You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, some portions of our Services may not be available.

9. CHANGES TO THIS PRIVACY POLICY

- 9.1 We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page and updating the "Last Updated" date.
- 9.2 We will let you know via email and/or a prominent notice on our Services prior to the change becoming effective if the changes are material. Your continued use of the Services after any changes constitutes your acceptance of the new Privacy Policy.

10. CONTACT US

10.1 If you have any questions about this Privacy Policy, please contact us:

- (a) Iotamine Cloud Services, Data Protection Officer, corporate@iotamine.com

Issued by Iotamine Cloud Private Limited (CIN U62099HR2025PTC131427). This version was superseded on 14 October 2026 and is kept for record only. The current version of this Policy is published at iotamine.com/legal/privacy-policy, which prevails over any copy.

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